

**WHEN TO REPORT YOUR COVID-19\* SYMPTOMS, TEST RESULTS & EXPOSURE RISKS TO CORPORATE HEALTH, SAFETY AND WELLNESS****COVID-19  
CALL CENTRE**

**ALL** Unity Health staff, physicians, learners and contractors are to call the **Corporate Health COVID-19 Call Centre** immediately, **every time** one of the below scenarios applies to you:

- if you develop COVID-19-like symptoms (fever, cough, sore throat, runny nose or shortness of breath) whether you are scheduled to work or not;
- if you have travelled outside of Canada in the last 14 days;
- if you have been referred to or have gone for testing at a COVID-19 Assessment Centre;
- when you receive your COVID-19 test result; (check your MyChart daily)
- before you return to work from quarantine or self-isolation OR at the end of your period of work self-isolation due to an exposure in the community.

Hours: 7 days a week, 7 a.m. to 6 p.m.

**St. Michael's:** 416-864-5400, press #1

**St. Joseph's:** 416-530-6800, press #1

**Providence:** 416-285-3666, ext. 4386, press #1

\*\*If you do not reach the team, leave a voice message and someone will return your call.

**COVID-19  
CONTACT TRACING TEAM**

**ALL** Unity Health staff, physicians, learners and contractors are to call the **Corporate Health Contact Tracing Team** immediately:

- if you test POSITIVE for COVID-19;
- If you had unprotected contact with someone who is CONFIRMED COVID-19 positive (i.e. at work, at home or in the community)
- if you have worked at another health care facility that has declared a COVID-19 outbreak;
- if you have tested positive for COVID-19 and are seeking guidance on your return to work
- before you return to work from quarantine or self-isolation OR at the end of your period of work self-isolation due to an exposure at work OR at another health care facility

**If in doubt, call the COVID-19 CALL CENTRE and the team will direct your call.**

Hours: 7 days a week, 7:30 a.m. to 6 p.m.

**St. Michael's:** ext. 13-3737

**St. Joseph's:** ext. 3737

**Providence:** ext. 13-3737

**From external,** 416-530-6000 ext. 1-3737#.

\*\*If you do not reach the team, leave a voice message and someone will return your call.

**Thank you for your continued efforts and support to care for our community during these unprecedented times. Stay safe and healthy!**

*\*To report non-COVID-19 related illness and exposures or to address ALL other corporate health-related issues and questions (e.g. accommodations), please call your site's corporate health office.*