

Setting up your Unity Health Zoom Health Care Account

Unity Health Toronto has an enterprise Zoom Health Care license that has additional privacy and security controls set for all users. Many protections are put into place with these accounts to protect patient privacy (ex. names, locations and IP addresses are automatically wiped from call logs; cloud recording is disabled).

Anyone with a @unityhealth.to email address, including medical learners and students can sign up for a Basic Zoom account under the Unity Health Zoom Health Care license. You can use this account for virtual care meetings on a non-hospital device (e.g. a personal device)

Visit https://zoom.us/and sign up for a Basic Zoom account using your @unityhealth.to email address. Once you complete the Zoom registration process, your account will be affiliated with our Zoom healthcare agreement and will be configured with the appropriate privacy and security settings.

Once your account is created, make sure you use the latest version of Zoom. From the 'Home Screen', click on the Profile picture icon at the top right of your Zoom desktop app

