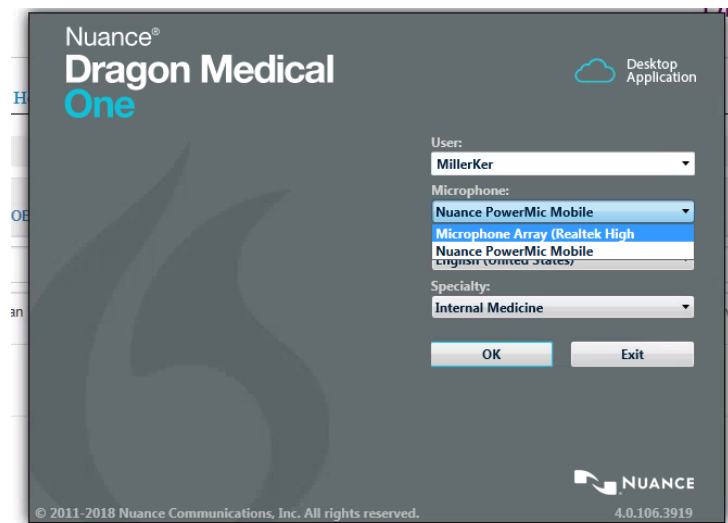
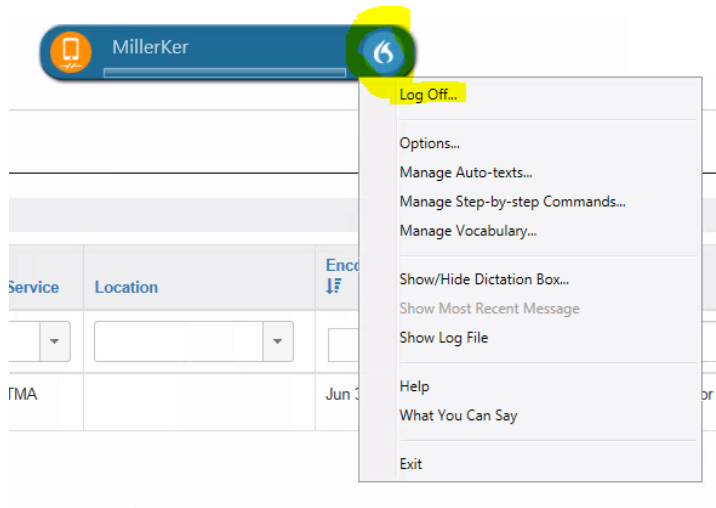


Common Questions for Dragon

1. My device is not working, how do I fix this?

Answer: Most of the time, it means that the correct device is not selected. To change your device, log off of the dragon tool and change your device on the log in page via the microphone drop down.

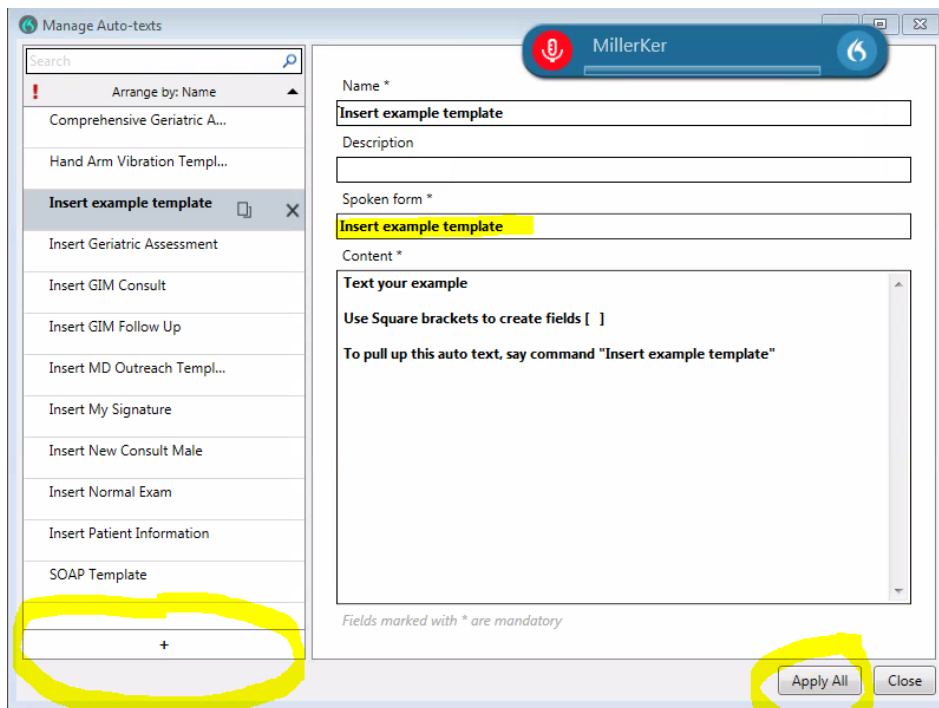
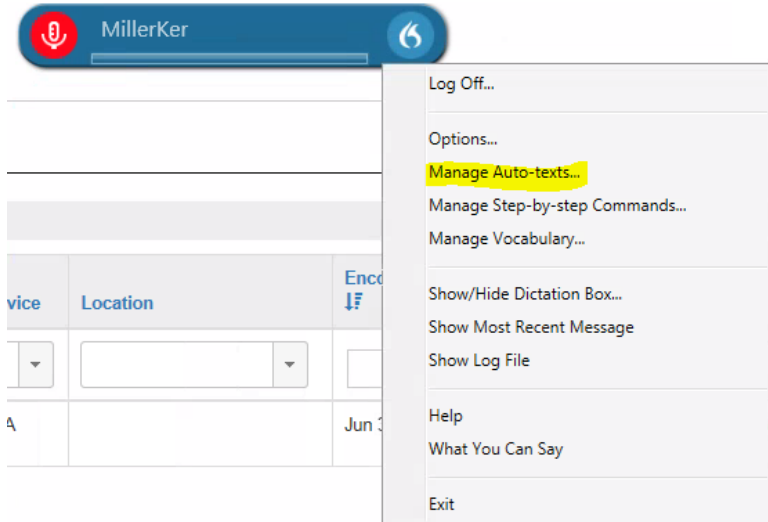


When the Dragon bar icon is green, it means the system is listening and ready to record.



2. How do I create a template?

Answer: Go to the Dragon Menu and select “Manage Auto-Texts,” Click the small + sign at the bottom left to create a new template. Name your template something simple (as you will voice command it in your note, I suggest using the word “insert” before the name to stop accidental templates from popping up). If you forget what you called your template, simply go back to the “Manage Auto-Texts” option to see what you named your template.



3. The system does not understand names which is frustrating, how do I fix this?

Answer: Unfortunately this system is not the best with names. If you are creating many notes for the same patient, or sending many notes to a Doctor with a unique name, you can always add their name to Vocabulary. To do this, click the Dragon bar menu and select "Manage Vocabulary," type the name how you want to see it in your note. You have options to use default pronunciation, to train the word or to enter the word as you would pronounce it phonetically.

